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About Us

TWA Malaysia is a company incorporated in 2009, engaged in works related to the Malaysian railway industry. Prior to the company's incorporation and for more than 25 years, its co-founders had serviced companies handling the Malaysian railways whilst garnering much experience and recognition. Thereafter, being at the helm of **TWA Malaysia** for just about ten years, they had led the company to grow from a small local outfit to being among the few established local key industry players.

For the Malaysian railway industry, **TWA Malaysia** is among the few market leaders which has gained international recognition especially in the Asia Pacific Region. Its tamping machine simulator is the only one in Asia, enabling the company to provide technical training services to organisations in the Asia Pacific and beyond. **TWA Malaysia** also proudly holds sole distributorship rights to the supply and maintenance of railway machinery by the Austrian-based company, Plasser and Theurer, the world's leading manufacturer of track maintenance machines.

Today, **TWA Malaysia** has further built on its resources and integrated its strengths, diversifying into businesses involving engineering solutions, construction, and manufacturing.



Our Mission

To achieve excellence in customer satisfaction, with zero compromise on quality, safety, and speed of delivery of supplies and services.

Our Vision

To be a reputable market leader in our respective lines of business and to generate positive impacts on our employees, customers, partners, and community.

Our Commitment

- Responsible and ethical leadership
- Clear organizational structure and stable supply of resources
- Conducive working environment which promotes professionalism, respect, honesty, and teamwork
- Competent and skilled human resources maintained through continuous training and development based on stringent industry standards.
- Continuous monitoring and auditing of work processes based on due diligence
- Continuous technological and product development and innovation
- Strong lifetime partnership with customers by prioritizing solutions based on their needs and concerns.
- Positive engagement and communication with all stakeholders, which include employees, government and regulatory bodies, suppliers, partners, customers, and the community within which we operate.

Products & Services



RAILWAY MACHINERY & MAINTENANCE

Supply of new machinery

We supply new on-track maintenance machinery, small maintenance machinery, locomotive, coaches, tools, and spare parts. We are the sole distributor of railway track machines by Plasser & Theurer, Austria, a renowned leading manufacturer of track maintenance machines worldwide. We serve as agents and strategic partners to Shin Sung System Company Limited (Korea) as well as Robel (Germany). We also have a collaborative agreement with PT. Industri Kereta Api (Indonesia).

Servicing and maintenance of track maintenance (mechanise) machines

We have more than 10 years' experience in maintenance of various mechanise machines from the simple mechanical, electric and hydraulic systems such as the ballast regulator to the highly sophisticated machines such as the track and catenary recording car. Many of our technical staff even possess more than 20 years' experience in the field, being skilled technicians trained and guided by Plasser and Theurer, Austria. Technical support is available to us by Plasser Far East Limited (Hong Kong).

After sales services

We provide after sales services and supply of original equipment manufacturer (OEM) spare parts. The use of OEM spare parts ensure good machine performance and quality outputs. We have dedicated staff and workshops dealing with repair, services and overhauling of various parts and components of the machines. We are also authorised in overhauling various types of diesel engines such as the Detroit and Deutz engines.

Technical Training

We provide indoor and outdoor training of the various mechanise machines for basic and advanced operators. Our tamping machine simulator is the only one available in Asia. Hence, we are ready to provide training services to organizations in the Asia Pacific and even beyond. Our experienced railway professionals can also provide technical hands-on training and lectures on permanent railway topics as required by clients. Well-equipped training and discussion rooms are available at our business premises.



ENGINEERING SOLUTIONS

Powered by our engine, mechanical, and electrical expertise, we provide engineering solutions to organizations from a wide range of industry such as oil & gas, petrochemical, and commercial industries.



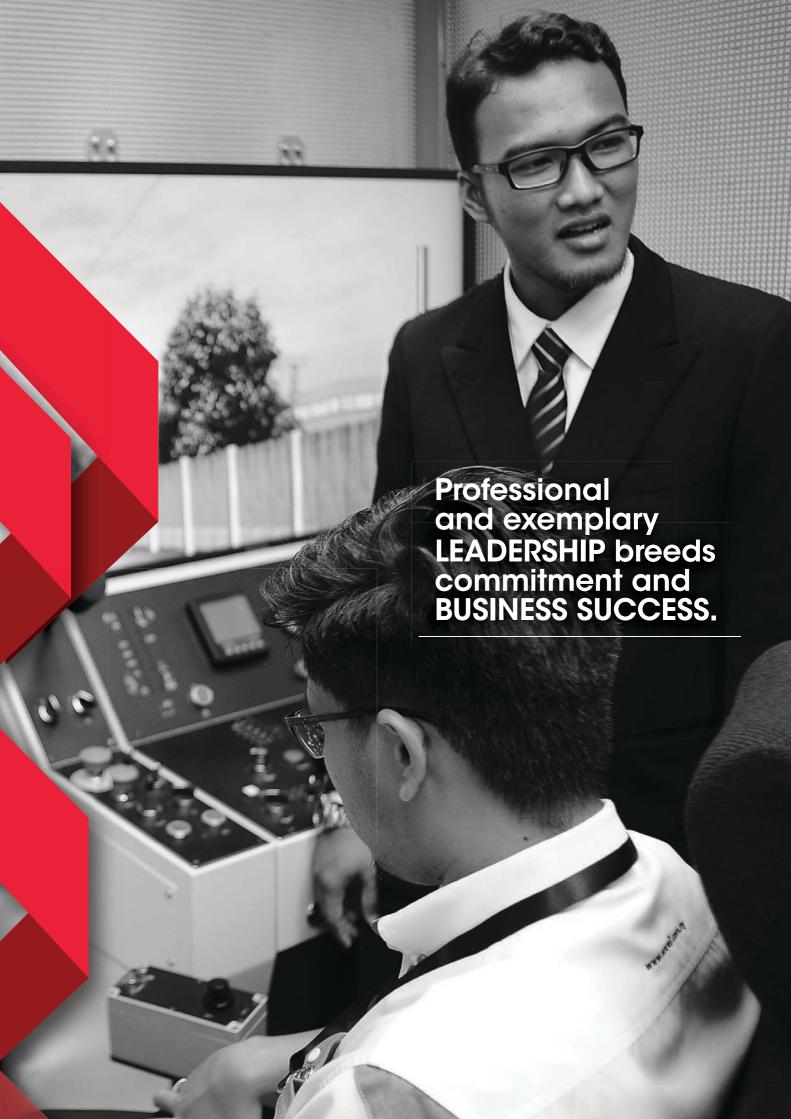
CONSTRUCTION

Our services include design, engineering, project management and building construction

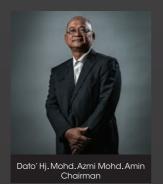


MANUFACTURING

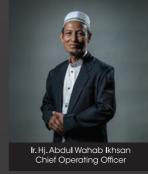
Our manufacturing capability is built on partnerships with organizations in different manufacturing sectors.

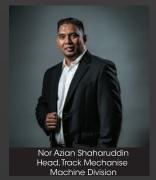


Our Senior Management Team

















The team @ TWA Malaysia Corporate Head Office



Registration and Certification

ISO 9001:2015 certification



Registered Malaysian contractor under:















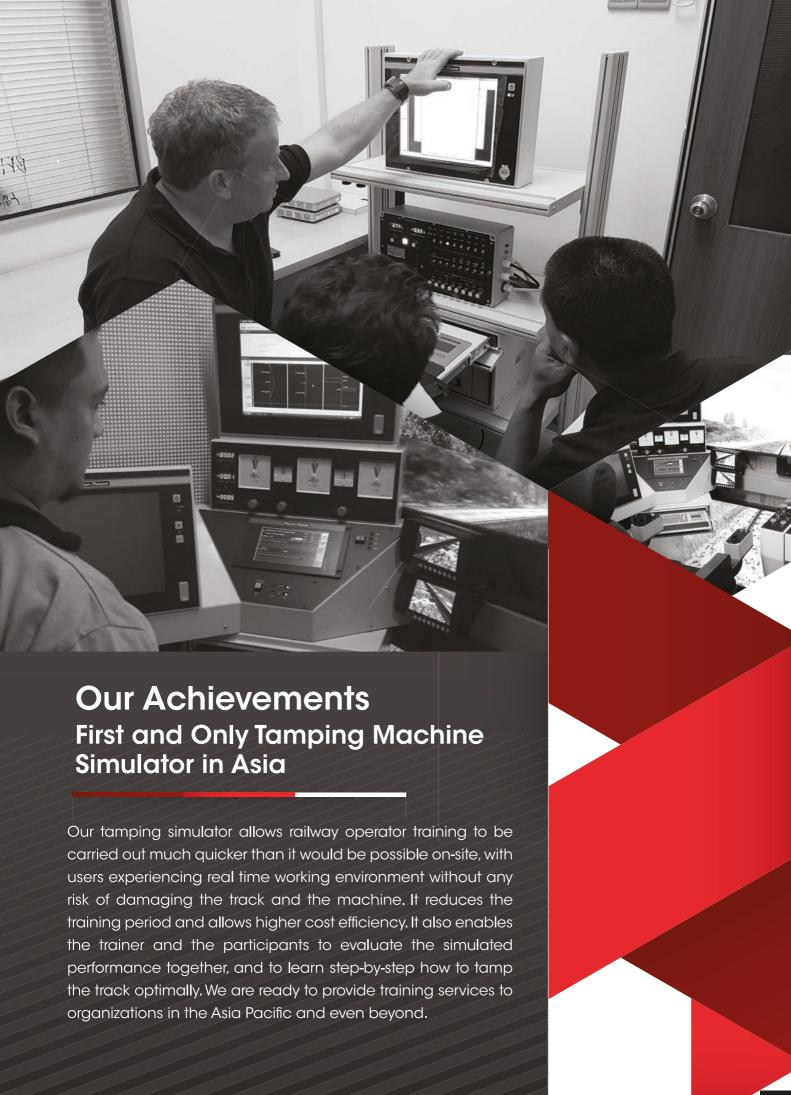


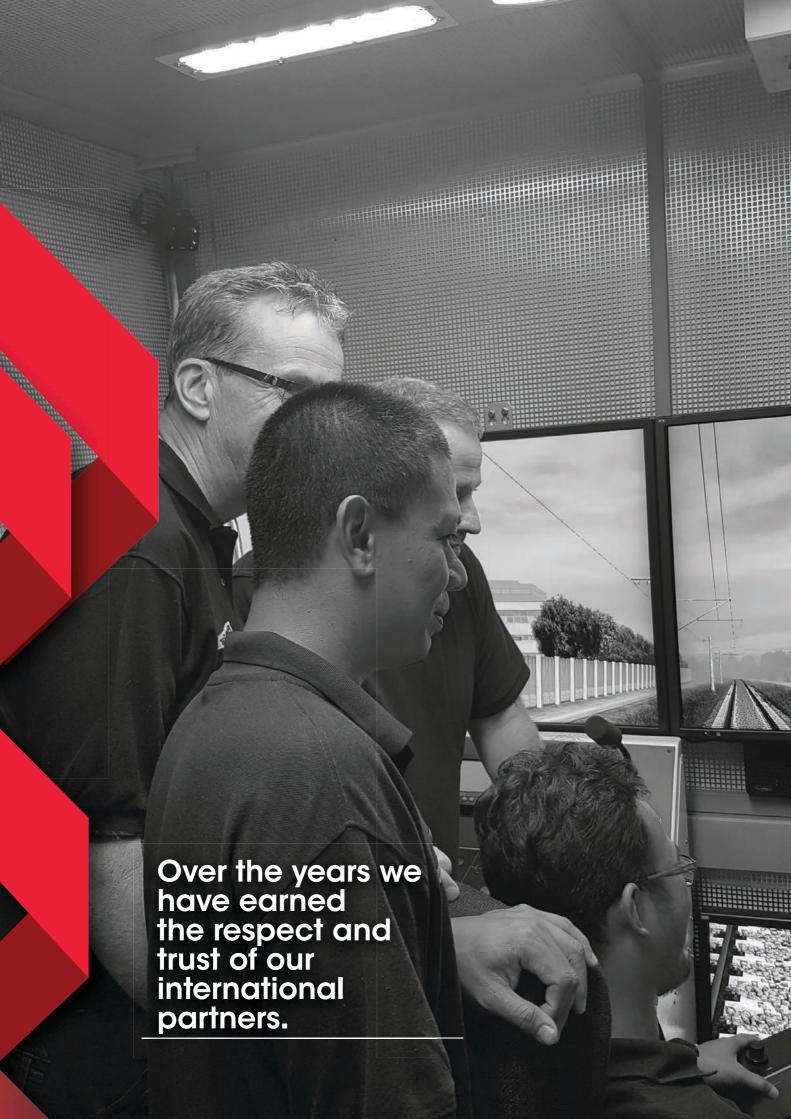




Our Achievements Premier Technical Service Team

Our sales of machinery is backed by superior after-sales technical support services. Our technical support team is highly experienced and committed. We are the only provider of such services for Plasser & Theurer machines in the Asia Pacific, and among the few in the world. This same exclusive service is also provided for machinery procured from our other business partners such as Robel and Shin Sung System Limited (Korea).







International Partnerships

Malaysia's sole distributor of railway track machines by Plasser & Theurer, Austria, a renowned leading manufacturer of track maintenance machines worldwide.

Plasser&Theurer

Agent and strategic partner of Shin Sung System Company Limited (Korea).



Agent and strategic partner of Robel (Germany).



Collaborative agreement with PT. Industri Kereta Api (Indonesia).





Our Customers





































Customer Testimonials



Keretapi Tanah Melayu Berhad Company No. 225943-11

16 October 2015

To whom it may concern

Dear Sir/Mdm,

We herewith confirm that KTMB Malaysia successfully operates, among other track maintenance machines from Plasser & Theurer, 3 (three) units ${\bf Unimat\ Compact\ 08-35}$ (m/c nos. 1205; 1336 and 1337) and 1 (one) unit 09-32CSM (m/c no. 3374) for gauge 1000mm.

We are satisfied with the performance of these machine types. Service has always been provided whenever required in due time.

Best Regards,

Molil HINDI HUSSAIN -Senior Engineer | Depot Manager Permanent Way Department E: affendi@ktmb.com.my T: +603-51261401

Keretapi Tanah Melayu Berhad

Corporate Headquarters: Jalan Sultan Hishamuddin, 50621 Kuala Lumpur, Malaysia. Tel: 603-22631111 Website: http://www.ktmb.com.my Cargo Services: Tel: 603-2710 5746 Fax: 603-2710 5747 Commuter Services: Tel: 603-2279 8839 Fax: 603-2279 8838 Intercity Services: Tel: 603-2279 8851 Fax: 603-2279 8850

Customer Testimonials



Our Ref : RKL/TNMD/2014-002

04th December 2014

Track Network Maintenance, Ampang Line, Rapid Rail Sdn. Bhd. 5th Mile, Jalan Ampang, Selangor Darul Ehsan.

Tel: 03-429 42550 Ext: 2013

Fax: 03-429 66131

To Whom It May Concern

We hereby certified that, TWA (M) Sdn. Bhd. were awarded the project to refurbish, test and commission of one (1) unit of Plasser & Theurer Tamping Machine (08-UM) and one (1) unit of Rail Surface Grinding Machine (GWM 250) for Ampang Line.

Contract No: PRASARANA/GCS/CCT/2.0372/2012.

Cost of contract inclusive of estimated variation order RM 6,111,000.00.

Date of possession on 22/02/2012 – 21/02/2013.

Contract Period: 52 Week.

Original date of completion on 6th February 2013.

We are very satisfied with TWA (M) Sdn. Bhd. performance and recognized their hard work and dedication to the project. They achieved their target to deliver on time and within budget, proven quality of services and workmanship. They have shown exceptional performance, and their commitment to customer satisfaction is exemplary. By any measure this project is a success.

Your Sincerely,

VICE PRESIDENT I TRACK NETWORK MAINTENANCE

Rangkaian Pengangkutan Integrasi Deras Sdn Bhd (660759-D)

1 Jalan PJU 1A/46, Off Jalan Lapangan Terbang Subang, 47301 Petaling Jaya, Selangor Darul Ehsan, Malaysia. Tel: 603 - 7650 7788 Fax: 603 - 7626 6669

ranch Office 5th Mile, Jalan Ampang, P.O Box 39, 68000 Ampang, Selangor Darul Ehsan, Malaysia. Tel: 603 - 4294 2550 Fax: 603 - 4294 2554





Our Strengths

- Proven technical capability
- Strong business reputation in Malaysia and the Asia Pacific Region
- Stable operations & excellent business growth
- Consistent, strong increases in revenue
- Credit backing from established financial institutions in Malaysia





The Way Forward

Soaring to greater heights

Transcending Borders

Surpassing Expectations

Conquering Challenges

Lofty Ambitions

Humble Beginnings 2009

Our Corporate Journey

The future appears bright for TWA Malaysia as we continually build our customer base, strive for deeper engagement with all our stakeholders, and actively seek more opportunities for collaboration with local and international partners.

We look forward to being your trusted partner towards the highest standards of **quality**, **safety**, **and service excellence**.





